Study at Otterbein:
A handbook for J-1 international Students
Created by the Office of International Admission

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Welcome to Otterbein University!
Otterbein, founded in 1847, is a private, coeducational comprehensive four-year liberal arts institution. Located in Westerville with its warm and friendly small-town atmosphere, Otterbein students are conveniently close to Columbus, a large metropolitan city.

The Office of International Admission (OIA) facilitates the engagement of international students and visiting scholars in research and education in the liberal arts. OIA provides advising assistance with immigration regulations and paperwork, insurance, cultural adjustment, and personal and financial concerns. The Office of Social Justice & Activism at Otterbein, located in Hanby Hall, facilitates student and scholar interaction with U.S. culture by organizing and leading excursions as well as coordinating cultural events on campus.

We hope that your time at Otterbein proves to be an academically and culturally rich experience. We hope that you take advantage of the opportunities to become involved in campus life in addition to becoming a part of a warm and friendly community of students, faculty, and staff.

If you have questions, comments, or would just like to chat, please feel free to email or call to set up an appointment!

Jenny Seymour & Katie Lovera
Immigration Information

As a J-1 international student at Otterbein, you are in the unique situation of having to balance both academic requirements and immigration regulations. You have to not only successfully manage academic life but also learn about what it means to be in J-1 non-immigrant status and what is required in order to maintain lawful status and remain in the U.S. in order to complete your program of study.

The Office of International Admission (OIA) is here to assist you with navigating immigration rules and regulations; however, we cannot maintain your status for you. Your immigration record is your responsibility; therefore, it is crucial that you read this section carefully. This information is provided to you so that you can educate yourself on what is required of you to remain in the U.S. legally and successfully complete your academic program of study at Otterbein.

J-1 Status Maintenance Checklist

To maintain J-1 status you must:

- Notify OIA of your local address upon arrival and any time you change addresses within 10 days after moving
- Enroll in a full course of study during the academic year
- Maintain mandatory health insurance coverage
- If necessary, extend your Form DS-2019 at least a semester before its expiration
- Obtain approval from OIA prior to reducing your enrollment, withdrawing, or taking a leave of absence
- Consult with OIA if you intend to change majors
- Always keep your passport valid
- Limit on-campus employment to a maximum of 20 hours per week
- Report on-campus employment to OIA prior to the employment start date
- Do not engage in on or off-campus work unless specifically authorized under the federal regulations – Know your employment options!!

SEVIS Reporting Requirements

OIA is required to report all enrollment and address information to the Department of Homeland Security (DHS) through each student’s individual record in the Student and Exchange Visitor Information System (SEVIS). Therefore, be sure that your physical address is always up to date in banner and that you are enrolled full-time every semester!

You must notify DHS of your address change within 10 days of any move. To report the change, send an e-mail to Jennifer Seymour (jseymour@otterbein.edu), International Admission Coordinator of the Office of International Admission.

Do not submit your mailbox number. DHS will not accept a P.O. Box or student mailbox number.
Follow this format when sending in your address update:
Line 1: 123 Otter Road
Line 2: Apt. 2F
Line 3: Westerville, OH 43081

Enrollment Requirements and Vacation Term policy for J-1 Students

OIA is required to report on each student’s enrollment to DHS each semester. In order to maintain lawful J-1 non-immigrant status, you must remain enrolled in a full-course of study each fall and spring semester.

Minimum and maximum full-time enrollment requirements for:
- Undergraduate students........................................12 – 18 credit hours
- Graduate students..................................................9 credit hours

Otterbein University officially recognizes summer as the annual vacation. As such, vacation terms will not be issued in any semester outside of the summer term.

Summer term will be automatically processed as a vacation term for all J-1 students, unless it is the student’s final term of study. J-1 students may be authorized to enroll below full-time during the final semester of study as long as a timely request for a reduced course load for final term is made with OIA. Do note that vacation term limits are unrelated to reduced course load policies.

To be eligible for a summer vacation term, a J-1 student must:
- Not be suspended
- Intend to enroll in a full course of study the following fall semester
- Have a SEVIS record with a program end date of at least the end of the following fall semester
- Have been enrolled for one academic year or equivalent

Students admitted beginning their course of study at Otterbein at the start of spring semester may take their first summer as a vacation term. Full-time enrollment in all fall and spring semesters thereafter is required.

Health Insurance Requirement

All participants of the J Exchange Visitor Program are required to have health insurance coverage as mandated by the U.S. Department of State. To meet this requirement, Otterbein automatically enrolls students in the University’s health insurance plan. To opt out of the University’s health insurance plan, you must prove that you will carry comparable or better health insurance than what the University will offer for the duration of your program of study.

Please note that enrolling in the University’s health insurance plan does not preclude you from ALSO maintaining your current coverage in your home country. Individuals with preexisting health conditions are particularly encouraged to do this as most U.S. health insurance plans place restrictions on coverage of preexisting health problems. Please note: There is a pre-existing condition limitation whereas the Insurer (insurance company) does not pay benefits for loss due to a Preexisting Condition during the first 6 months of coverage. For more information go to: https://www.geobluestudents.com/
**Program Extension Process**

If you are unable to complete your course of study by the program end date on the DS-2019, you must request an extension of the Form DS-2019 and J-1 status. To apply for a program extension, you must provide OIA with a letter from your academic adviser supporting the extension reason and financial documentation covering tuition, fees, and living expenses for the remainder of time you are wishing to extend. If you do not complete the program extension process before the end date on your DS-2019, you will be in violation of your J-1 status.

**Reduced Course Load (RCL) Policies**

The federal regulations list very few exceptions to the full course of study requirement. In all situations, you **MUST meet with a staff member in OIA before reducing your course load below the full-time requirement or withdrawing from your courses completely**. If you drop below the minimum enrollment requirement without prior approval from OIA, you will be out of status and your record will be terminated.

The federal regulations state that there are certain circumstances that may justify less than full-time enrollment. These circumstances are listed below. Except as otherwise noted, a reduced course load must consist of at least six credit hours. Students granted a Reduced Course Load (RCL) authorization based on an academic reason must resume a full course of study in the next term, excluding the annual summer vacation term.

**Academic Difficulties**

A student may be authorized for an RCL based on academic difficulties only based on the following reasons specified by the federal regulations:
- Initial difficulties with the English language
- Initial difficulties with reading requirements
- Unfamiliarity with American teaching methods
- Improper course level placement

- An RCL based on academic difficulties must consist of at least six credit hours.
- An RCL based on academic difficulties can be approved only once per degree level.
- An RCL based on the “initial difficulties” or “unfamiliarity with American teaching methods” will be granted only to students in their first two terms of study in the United States.

**Final Term**

A student may be authorized for an RCL in the final term of study if fewer courses are needed to complete the program of study.

**Medical Reasons**

A student may be authorized for a medical RCL due to a documented illness or medical condition.

In the case of an RCL based on a medical condition, the student must provide medical documentation from a licensed medical doctor, doctor of osteopathy, or licensed clinical psychologist to substantiate the illness or medical condition. The student must provide updated medical documentation prior to reducing the course load in each subsequent term or session.
A student may be authorized for an RCL based on medical reasons for a period not to exceed 12 aggregate months during a course of study at a program level. If after 12 months, the illness or medical condition still prohibits the student from enrolling full-time, the student may be required to return to his or her home country.

**Travel**

You may wish to travel outside of the U.S. sometime during your course of study at Otterbein: travel home during your annual summer vacation term, take a cruise during spring break, or visit Canada during a weekend. While international travel is permitted during your course of study in the U.S., it is your responsibility to ensure you have all documents required to be re-admitted to the U.S. in lawful J-1 status.

**Required Documents**

- Passport valid at least six months into the future
- DS-2019 with a valid travel signature from a Responsible Officer (RO/ARO)
- Valid U.S. visa (unless you qualify for automatic visa revalidation. Note: Canadian citizens are not required to have a visa.)

**Suggested Documents**

- Proof of enrollment
  - i.e. an unofficial transcript, which you can print from your student account on Banner
- Financial documentation that matches the funding source on your DS-2019

If you are traveling outside of the U.S., you may be required to obtain a tourist or transit visa for the country you are visiting. **OIA staff members are experts regarding U.S. visas only**! It is your responsibility to research and obtain any required visas for countries you will be visiting. For country visa requirements, go here:

[https://www.travisa.com/](https://www.travisa.com/)

**Automatic Visa Revalidation**

If you travel to Mexico, Canada, or certain adjacent islands in the Caribbean, you may re-enter the U.S. with an expired U.S. visa if the period of time spent outside of the U.S. in these countries does not exceed 30 days.

Additionally, ALL the following conditions must apply:

1. You have maintained lawful J-1 status and intend to resume your J-1 status in the U.S.
2. You present a valid Form I-94 and current DS-2019 endorsed with a valid travel signature.
3. You possess a valid passport (unless exempt from passport requirements).
4. You apply for re-entry to the U.S. before the program end date listed on the Form DS-2019

This program is referred to as Automatic Visa Revalidation. **NOTE**: Students from Iran, Sudan and Syria, and may not participate in this program.

A list of adjacent islands can be found here: [http://www.ice.gov/sevis/travel/faq_f2.htm#Toc81222015](http://www.ice.gov/sevis/travel/faq_f2.htm#Toc81222015).
Travel Endorsement
Your DS-2019 must be endorsed with a valid travel signature in order to be granted admission to the U.S. Be sure that before you depart the U.S., you check your DS-2019 to verify that it has been signed for travel! OIA staff members are the only people with authorization to sign your immigration documents.

To obtain a travel signature, bring your DS-2019 to OIA during regular business hours. OIA staff will verify your enrollment and confirm all information on the document is current and up to date before signing.

Travel signatures are valid for 6 months from the date of signature.

Employment
As a student holding lawful J-1 status, you have been granted admission to the U.S. for the primary purpose of engaging in a full course of study. To qualify for employment, you must be eligible based on one of the following options:

On-campus employment
You may work on the premises of Otterbein University, provided that your DS-2019 was issued by Otterbein University, as a benefit of maintaining lawful J-1 student status. While school is in session, you may work on-campus for a maximum of 20 hours per-week. During your annual summer vacation term and official university breaks, you may work on-campus beyond 20 hours per-week. You may begin on-campus work no more than 30 days prior to the start date on your Form DS-2019.

Any on-campus employment must be reported to OIA prior to the employment start date. This includes any work on the campus premises such as the library, campus dining, bookstore, and campus center, for example, as well as graduate assistant positions (research or teaching). On-campus employment may be authorized for up to 12 months at a time. Employment may continue beyond one year but must be updated every 12 months.

To report on-campus employment, submit to OIA the on-campus employment reporting form completed by your employer.

You may not continue on-campus work after your program end date (commencement date) or after your exchange program end date unless you have been authorized for Academic Training by OIA.

Additionally, before you can begin work on the premises of Otterbein University you MUST:
1) Have your employer complete the on-campus employment reporting form
2) Bring the form to OIA and obtain instructions for applying for a Social Security number
3) Apply for a Social Security number using the form from your employer and letter from OIA
4) Make an appointment with Human Resources (HR) to complete the Form I-9

ANY OTHER FORM OF EMPLOYMENT REQUIRES AUTHORIZATION FROM OIA. If you are not sure if a position on-campus qualifies as on-campus employment, consult with a staff member in OIA.
**Academic Training**
Academic training is work, training, and experience that is directly related to your field of study. You may engage in academic training during and/or after your completion of studies, part-time or full-time, unpaid or paid, for a maximum duration of 18 months (based on the time spent studying as a J-1 student). You must apply, be approved, and have obtained an updated Form DS-2019 prior to beginning academic training and no later than the end date of your program (exchange program end date or graduation date).

**Off-campus employment based on economic hardship**
You may be eligible to engage in temporary off-campus work based on economic need arising from severe or unexpected circumstances. Strict eligibility requirements apply, and you must meet with a staff member in OIA prior to commencing with any type of off-campus employment to determine eligibility. For more information, please make an appointment with the Assistant Director of OIA.

**Grace period**
As a J-1 student, you have a 30-day grace period following the completion of study (graduation or exchange program end date) or an authorized period of Academic Training. During the 30-day grace period you may prepare for departure. You can travel within the U.S. during your grace period; however, you cannot travel outside the U.S. and then re-enter based on your current J-1 status.

**Transfer**
If you have been admitted into a new program of study at another U.S. institution, you may request to have your J-1 SEVIS record transferred from Otterbein to the new school. The transfer process refers only to the transfer of the SEVIS record. It does not refer to the transfer of credits. In order to request a transfer, you must contact OIA for instructions no later than 30 days prior to your program end date.

**Change of Status**
If you decide to change status to another category, such as F1, H4, H-1B, or J-2, please contact OIA immediately to set up an appointment and discuss the application process. Do not stop attending classes without first consulting OIA. Do note that if you are subject to the 212(e), 2-year home residency requirement, filing an in-country change of status is not an option unless you have been granted a waiver of the residency requirement by the U.S. Department of State. Exchange visitors subject to the 212(e) home residency requirement who have not been granted the waiver and who are not requesting to change to H, K, or L status, must travel and obtain the new visa at the U.S. embassy or consulate abroad in order to change status.

**Leave of Absence**
You must inform OIA if you plan to take a leave of absence and not enroll for a semester. It is important that you keep your academic adviser informed of any plan to take a leave of absence; however, informing the academic adviser alone is not sufficient. Do not leave without also informing OIA.

**Immigration Documents**
Retain all your immigration documents! Make a copy of each one of your immigration documents and keep them in a safe place. While you are studying in the U.S. in J-1 status, you may receive a few updated DS-2019s. Be sure to keep all previously issued DS-2019s. You should never discard an old immigration document.
You may be requested to submit copies of the previously issued documents with an application for an employment benefit, to change status, or to receive a visa.

Form DS-2019
Your Form DS-2019 is your certificate of eligibility for non-immigrant student status. The DS-2019 is connected to your individual record in the Student and Exchange Visitor Information System (SEVIS). It contains your biographic and program information, and it is the document you use to apply for a J-1 visa in order to enter the U.S. to pursue a course of study. It is your responsibility to keep this document valid by updating it anytime your program information or funding source changes. All J-1 students are required to report to the program sponsor that issued the DS-2019.
Visa
Your U.S. visa is your permit to enter the United States, and it must be valid anytime you are at the port-of-entry seeking admission to the U.S. Your J-1 visa is connected to your individual SEVIS record, and it becomes invalid if your J-1 status is completed or terminated.

Form I-94
The Form I-94 is the official record of your arrival to the U.S. and it shows that you have entered the country legally. A small white card used to be given to you at the port-of-entry upon arrival to the U.S., but it has been replaced by an electronic I-94. The I-94 card is your most important immigration document. The I-94 indicates the status in which you have been admitted into the U.S. as well as the duration of time you are permitted to remain in the U.S. The I-94 document must be replaced if lost or stolen. If you do not have your I-94 document, or if you notice a problem with the card, notify OIA immediately.

Electronic I-94
You can now retrieve your I-94 electronically. To do so, go to the following website: https://i94.cbp.dhs.gov/I94/request.html

Be sure to have the following information:
• Name as it appears on your passport
• Birthdate
• Passport Number
• Country of issuance
• Most recent date of entry
• Class of admission such as F-1 or J-1

After you enter this information, you will submit it, and be able to retrieve your I-94. Please bring a copy of this document to OIA and keep a copy with your important papers.

If you entered the U.S. before April 26, 2013, please be sure to turn in your current Form I-94 when you exit the U.S.

D/S
Upon admission to the U.S., you will see F-1 D/S notation on your I-94. D/S stands for “Duration of Status.” Duration of status is the period of admission to the U.S. Because it is not date-certain admission, this notation enables you to complete your course of study, move academic levels, and complete practical training, if you abide by F-1 nonimmigrant rules and federal regulations.

When should you contact OIA?
You’re welcome to visit us in OIA anytime; however, below are some topics that may require you to either contact us or come in:

• Travel signature
• Address change
• Academic Training (AT) application
• Change of major
• Transfer out
• Program extension
• Reduced Course Load application

• Change of education level
• Financial information update
• Leave of absence
• Academic probation or dismissal
• Change of status
• Loss of/replacing immigration documents
Who should provide you with immigration advice?

You should trust only OIA for accurate immigration information. Seek immigration related advice from either the OIA staff. Do not take immigration advice from your academic adviser or international student friends. They are not immigration experts! Immigration regulations are complex, ambiguous, and constantly changing. The OIA staff are experts on F-1 and J-1 federal regulations, and they are your on-campus resource for the most up-to-date immigration information.

Additional resources

- U.S. Immigration and Customs Enforcement: www.ice.gov
- U.S. Citizenship and Immigration Services: www.uscis.gov
- U.S. Customs and Border Protection: www.cbp.gov
- U.S. Department of State: www.state.gov

Important note: The immigration information included in this handbook is not all inclusive. It is intended to educate you on your basic rights and responsibilities while in the U.S. in J-1 status. You should always consult with an OIA staff member for advice, instructions, or answers to any questions. The staff members in OIA are well-versed in the federal non-immigrant regulations and are here to help! In addition, we hope you will seek support and guidance from OIA regarding not only immigration related matters but also personal and financial concerns and social and cultural adjustment.

Academics

This section is designed to provide you with information about what to expect in the U.S. classroom. Do not hesitate to ask questions of fellow students, professors, your academic adviser, or OIA staff.

Cultural Differences in the U.S. Classroom

Educational systems vary widely from country to country. As such, we want to provide you with information on U.S. classroom culture that we hope will facilitate your adjustment to academic life in the U.S.

In many countries outside of the United States, it may not be common for students to address the professor of the course or even to speak in class. Students may be expected to sit quietly in class and not question the material being presented by the professor. In the United States, however, it is quite common for students to interact with the professor and speak during class. In fact, many of your instructors in the U.S. may count participation points toward your final grade. They expect you to share your ideas and comments on the subject material both with them and the class.

Follow the course syllabus and always Ask Questions!

It is common practice to ask questions if you do not understand the material being presented in class or an assignment your instructor has given. If you are not comfortable with approaching your instructor directly after class, you may visit the instructor’s office hours. On the first day of class you will be given a course syllabus. The syllabus functions as your “contract” for the course, detailing the makeup of your grade, the map of the course assignments and when they are due, and the instructor's expectations for attendance and participation.
In addition, the syllabus will indicate your instructor’s office hours and when and how he or she can be reached. It is expected that you visit your instructor’s office hours or contact him or her to ask questions if you do not understand the material presented in class.

**Participation**
As mentioned above, it is common for students to participate in class. How much should you participate and when? A good rule to follow is to raise your hand and wait to be called upon by the instructor before making a comment or answering a question. If you are called upon in class to answer a question and you give a wrong answer, it is generally okay. If your professor calls upon you to give a response to the answer you should always respond, even if you respond with “I don’t know.” As mentioned earlier, many instructors will give a participation grade. How participation points will factor into your final grade should be stated in the course syllabus.

**Attendance**
It is expected that you will show up for class on-time, attend class regularly, complete all assignments, and participate in class discussions. Your instructor may even have an individual attendance policy that will affect your final grade. The attendance policy and how it affects the final grade will be outlined in your course syllabus. You are also expected to notify your instructor ahead of time if you will be missing a class. If you must miss a class due to illness, you may need to provide the instructor with a doctor’s note. This is especially true if you have a prolonged illness that will require you miss several classes.

**Code of Conduct**
The *Campus Life Handbook* is the official guide for all students of Otterbein University. It is updated annually by the Student Affairs Office. The handbook provides a wealth of important information, including the student code of conduct and judicial policies which outline plagiarism, cheating, and academic dishonesty. All students are provided with a link to the online handbook at:

http://www.otterbein.edu/public/CampusLife/HealthAndSafety/StudentConduct.aspx

In becoming a member of the Otterbein community, you assume obligations of performance and behavior reasonably agreed upon by that community for the purpose of furthering its missions, objectives, processes, and functions. We provide you with the link to the online code of conduct as you are expected to read and understand the rules, regulations, and policies of the code. You will be held accountable for any violation of the code, and a claim of ignorance to the code will not be accepted in support any violation.

**Academic Misconduct**
At Otterbein, each student is held to a high standard of personal integrity. It is necessary to ascertain with accuracy an individual’s strengths and weaknesses in order to prepare a proper academic program for students and to evaluate their work. Thus the “high standard of personal integrity” in the classroom means that an individual will not receive credit for work which is not their own. Academic misconduct is more broadly defined as any activity that compromises the academic integrity of the University’s educational process.

Examples of academic misconduct include:
- Cheating
- Copying
- Plagiarism
- Unauthorized collaboration
• Fabrication or falsification of documents or records
• Alteration of grades or misuse of any University document
• Use of unauthorized materials before or during a test
• Failure to follow course guidelines
• Use of an assignment to fulfill credit in multiple courses
• Furnishing false information to any University official, faculty member, or office

What is plagiarism?
Plagiarism is the use of the words or ideas of someone else as though they were your own. This definition applies to the use of both printed and unprinted sources, including the work of other students or faculty.

To avoid plagiarism, all borrowed materials must be fully documented. Direct quotations, however small, must be placed in quotation marks or indented beyond the regular margins, and their sources must be clearly identified.

Ideas or arguments not directly quoted but paraphrased must also be documented; merely altering the wording does not make their substance a student’s own work.

Facts, formulas, and other types of information which are widely known and considered common knowledge in a field do not always require documentation, but a student may not falsely claim the independent derivation or observation of such materials, nor borrow without acknowledgment someone else’s special arrangement or use of it.

When in doubt, you should consult a member of the faculty. If acceptable methods of documenting borrowed materials are not clear, you are to consult beforehand with the faculty member who will receive the finished work.

And Remember, you must put quotation marks around any direct quotations of another author’s words. It is not enough to merely identify the source that you used; you must also identify author’s words by using quotation marks!

Tips to avoid committing academic misconduct

• Don’t procrastinate - manage your time!
• Don’t use one assignment for credit in two courses!
• Do your own work!
• Follow the course syllabus
• Ask questions and use your professor’s office hours
• Be sure to cite any sources you use in essays, tests, term papers, presentations, and other out-of-class projects, and use quotation marks around any words that are not your own!
• Don’t give in to peer pressure

Adjusting to the new classroom environment may not be easy but be patient! Have reasonable expectations and understand that it may take longer at first to complete an assignment. Adjusting to the U.S. classroom and a new academic system is a process. If you have questions, ask your classmates, your academic adviser, or visit your professors’ office hours. The Center for Student Success at Otterbein can assist you with academic concerns.
by providing supplemental academic advising and peer mentoring. The Academic Support Center can help connect you with a tutor as well as offer writing assistance. Take advantage of these great resources!

**Academic Adviser**

An academic adviser is a faculty member who serves as your official guide for academic planning. He or she can assist you with mapping out your academic plan, advising you on how to best meet the requirements for your course of study, and offer any information he or she may have regarding extracurricular activities and career opportunities. Your academic adviser may register you in courses, or he or she may provide you with resources and tools that you can use to add your own classes. Your adviser will also be able to assist you in the add/drop process as well as with any closed section situations.

The academic advising process is an ongoing series of consultations between each student and a faculty member. While the advisee and advisor are active participants in the advising process, you are responsible for making decisions regarding personal and educational goals and satisfying all graduation requirements.

**Academic Calendar**

Otterbein University is structured on a semester-based academic calendar. The academic year consists of two semesters (fall and spring) and an optional term in January. The semesters are 16 weeks in length: 14 weeks of instruction with the remaining time consisting of breaks, holidays, and an examination period.

An Otterbein University student typically takes two semesters of classes for a full academic year with a break during fall and spring semester. Please reference the Registrar’s website for specifics on registration deadlines, exam days/times for each meeting pattern and grade due dates.

**Academic Support Center**

Courtright Memorial Library, 2nd Floor, phone: 614.823.1610

The Academic Support Center provides a variety of academic support services. The Writing Center offers both drop-in hours and appointments for consultation on writing in any course. Students can also e-mail the Writing Center with short focused questions. The Center, staffed by students and professionals, is open to all students who want to develop and refine their writing skills. Do note that staff do not edit or correct papers. The Math Lab helps with math homework or concept review. It is staffed by student tutors and faculty who are available for extended hours each day. Content area peer tutoring on an individual basis is available in many other academic subjects. Noncredit individualized assistance from the professional staff is offered in areas such as time management, exam preparation, effective reading techniques, note-taking, and math study skills. Supplemental Instruction, a series of weekly review sessions, is offered in selected courses that are considered historically difficult. The Academic Support Center also facilitates special academic accommodations for students with disabilities.

**Blackboard**

Students can access Blackboard for class information such as course documents, grades, assignments, and class announcements. Usage varies by professor.

**Center for Student Success**
The Center for Student Success serves as a resource center for students at Otterbein. The Center offers supplemental academic advising, as well as peer mentoring, helps students make individualized academic plans, and refers students to different campus offices for help. The goal of the Center is to help students by serving as an advocate and removing barriers for success. The Center also coordinates support for students who are undecided in their major or are considering switching majors. The Center for Student Success is located at 172 W. Main Street.

**Course registration**

Undergraduate students will register for courses as part of new international student orientation. During the orientation program, there will be specific time set aside for you to meet an academic adviser in your department who will help you navigate the course catalog, set your schedule, and register for courses inbanner. J-1 students may be pre-registered in their courses before the start of the semester and will have an opportunity to make changes to the course schedule at orientation.

Graduate students should contact their specific department directly about setting up courses.

For a list of course offerings, go to the course catalog on the Otterbein Registrar’s website at http://www.otterbein.edu/public/catalogs. Courses at Otterbein fill up very quickly.

**Grading System**

The following grades from letter-graded courses are included in the calculation of the grade point average (GPA). The numeric equivalents to the letter grades are displayed with the % symbol.

<table>
<thead>
<tr>
<th>Grade</th>
<th>Numeric</th>
<th>% Range</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>4.0</td>
<td>100-93%</td>
<td>exceptional</td>
</tr>
<tr>
<td>A-</td>
<td>3.7</td>
<td>92-90%</td>
<td>excellent</td>
</tr>
<tr>
<td>B+</td>
<td>3.3</td>
<td>89-87%</td>
<td>above average</td>
</tr>
<tr>
<td>B</td>
<td>3.0</td>
<td>86-83%</td>
<td>above average</td>
</tr>
<tr>
<td>B-</td>
<td>2.7</td>
<td>82-80%</td>
<td>above average</td>
</tr>
<tr>
<td>C+</td>
<td>2.3</td>
<td>79-77%</td>
<td>average</td>
</tr>
<tr>
<td>C</td>
<td>2.0</td>
<td>76-73%</td>
<td>average</td>
</tr>
<tr>
<td>C-</td>
<td>1.7</td>
<td>72-70%</td>
<td>below average</td>
</tr>
<tr>
<td>D+</td>
<td>1.3</td>
<td>69-67%</td>
<td>below average</td>
</tr>
<tr>
<td>D</td>
<td>1.0</td>
<td>66-60%</td>
<td>below average</td>
</tr>
<tr>
<td>F</td>
<td>0.0</td>
<td>under 60%</td>
<td>failure</td>
</tr>
</tbody>
</table>

**Transcript of Academic Work**

The transcript is the official record of courses students have taken or are in progress, and the grades that were received in each. Otterbein University has retained Credentials Inc. to accept transcript orders on-line. We now offer added features such as tracking information via text messages and expedited services. Some orders, including current students who order through My Banner, may qualify for "Automatic Authorization" without a signature page. To order your transcripts go to:

http://www.otterbein.edu/public/Academics/Registrar/transcripts.aspx
Life in the U.S.

Cultural Adjustment
Cultural adjustment is the process of getting settled into your new environment and adjusted to your new life in the U.S. It is not immediate; rather, it is a process that takes place over a period of weeks or even months.

There are four stages of cultural adjustment:
Honeymoon stage – excitement about being in a new country and cultural environment; exhilaration
Hostility stage – frustration, anger, homesickness
Humor Stage – ability to laugh at one’s mistakes and cultural oddities, building social support networks
At Home Stage – continued connectedness to your new home, and feeling “at home” in the United States; feeling very comfortable with your life in the U.S. and at Otterbein

Strategies for coping with cultural adjustment
• Learn about the new culture and find ways to experience it
• Find opportunities to meet new people and make new friends
• Eat healthy and avoid alcohol
• Exercise or find other ways to stay physically active
• Get plenty of rest
• Stay connected to family members back home
• Avoid staying closed in your dorm room
• Get involved in an activity on campus or with a student organization
• Get help by contacting an OIA staff member or making an appointment with student life to visit one of the counselors: 614-823-1250

U.S. Culture

Stereotypes
Don’t believe all the stereotypes you may have heard about Americans. Even the ones that are true in general may not be true about specific individuals or a large segment of the population. For example, although Americans tend to be louder and more boisterous than people from other cultures (especially at athletic events), many of the people you meet will be quiet and polite. Some people may be intolerant and xenophobic, but most will be pleasant and welcoming.

Remember that American films and television exaggerate in order to generate excitement, and so present a rather distorted picture of what life in the United States is really like. Likewise, tourists are not always on their best behavior!

Independence
The United States was founded by people who valued independence. An independent spirit is still evident in this culture. Many people from the United States believe that they are responsible for their own destinies. Being self-reliant is considered more important than relying on family and friends. Many people from the United States believe that individuals reach maturity at age 18 and should be ready to make independent decisions.
Privacy is valued for many of the same reasons. Even among members of a family, issues such as money, marriage, politics, religion, and career decisions may not be discussed out of respect for a person’s privacy.

“Hi! How are you?”
You may find it strange that when you pass a stranger on the sidewalk or in the street, they will likely smile and say “Hi, how are you?” Additionally, when you greet someone, they may also ask how you are doing, but they will often not wait for a response. This is a very common greeting in the United States. Sometimes international students perceive this as rude, but it is not intended to be. It is customary to reply with “fine” or “okay.”

Friendship and Friendliness
You may make American friends who may invite you to hang out only a few times per semester. This does not mean your American friend does not value your friendship; rather, it is an indicator that he or she has a lot of outside commitments that can include family, extracurricular activities, work, etc. Life in the U.S. is fast-paced and busy, and American students tend to balance a large amount of outside commitments.

Americans may also be friendly to you in class, but not wish to build a friendship. International students can perceive this as meaning Americans are superficial and do not care to build meaningful relationships. Friendliness is a U.S. custom, and you may find that strangers smile and say “hello” on the street. These casual interactions both in and outside of the classroom are not intended to ignite romantic interest or start a conversation. These are all just forms of American friendliness.

Talking with Americans
Because the United States is a nation of immigrants, international students look as American as students from the United States. U.S. students are very sensitive about differences, and some do not want to risk offending someone by asking an ignorant or insensitive question. For that reason, some Otterbein students may feel shy about approaching you. If they do notice that you have a foreign accent, they may be unaccustomed to talking with someone who is not from the United States. This may be the first time an Otterbein student has interacted with an international student! Many Americans may never have met anyone from another country! They may wait for you to take the initiative to talk with them first. Although it may seem awkward, you may find that saying hello to someone in your class and explaining that you are a new international student will give you an opportunity to meet Americans.

Just Say No!
The freedom of speech to which Americans have become accustomed has established a way of communicating that is sometimes seen as very direct. There is a certain amount of flexibility that Americans have when speaking with each other. Directness while communicating with others is very acceptable and sometimes expected. In some countries, open rejection or disagreement may be considered rude. This is not the case in the United States. Here it is quite normal to disagree openly.

Telemarketers
You may get phone calls from people wanting to sell you things or wanting you to give money to a charity. The people who call may ask for your personal information without telling you why they are asking. They may also keep talking without giving you the chance to talk or explaining things that you don’t understand. They will also do their best to keep you on the phone as long as possible. This is their job.
What you can do is say, “No, thank you!” and hang up the telephone. Don’t stay on the phone any longer once you have said it. If these people come to your door, just say, “No thanks!” and close your door. Don’t worry—they are used to it!

Begging
It is very possible that sometime during your program, you will have an encounter with a beggar, or someone asking for money who has little or no money of their own. As poor as they may seem, you have the right not to give them anything if you don’t want to. If you don’t wish to give them anything, you can say, “Sorry, I don’t have any change” or “No, thanks.” When you have said what you want to say, keep walking. Or, you can give them a small amount of money, some coins if you like.

Illegal Drugs
Recreational drugs, although often illegal, are common in the United States. You may be offered drugs at a party, a night club, or a bar. Common illegal drugs in the United States include marijuana, cocaine, psilocybin mushrooms, ecstasy (MDMA), nitrous oxide, and ketamine.

Some highly addictive drugs, such as cocaine/crack, heroine, and methamphetamine are deadly and can lead to lifelong addictions. Use or possession of illegal drugs can result in your arrest and detention. Use of prescription drugs that are not written to you is also illegal and can be highly addictive.

Be aware that many drugs are made in people’s homes and are cut, or mixed, with deadly substances. Remember that if you are offered drugs that are legal or illegal, you always have the right to say no.

Alcohol
Drinking any alcoholic beverages in cars or in public in non-designated areas (on the streets, in parks, and at beaches) is against the law in the U.S. It is also unusual to see Americans drinking alcohol during work hours. The drinking age in the U.S. is 21. Bars, restaurants, and grocery stores will ask to see an identification card with your birth date on it before serving or selling you alcoholic beverages, including wine or beer. Do not risk your legal stay in the U.S. by violating this law. If you are 21 or older, do not buy alcoholic beverages for younger friends, this is also a violation of the law. Also be mindful of the University’s policy on alcohol as outlined in the code of student conduct.

Smoking
Smoking is no longer considered socially acceptable as America is moving towards what are called “smoke free environments.” Most buildings are “smoke free” and it is against the law to smoke in these buildings. It is safe to assume that smoking is forbidden everywhere, unless indicated otherwise. It is a good idea to always ask if you are permitted to smoke before lighting up. Aside from courtesy, there are fines for smoking in non-smoking areas. Airline flights within the United States have a non-smoking policy. In most airports, smoking is banned. Many shopping center malls have become smoke-free as well. It is not normally acceptable to smoke in people’s homes, and it is common for smokers to step outside to smoke. If in doubt, ask your host what she/he prefers.

Laws
The United States is governed by laws. There are federal laws, state laws, and local laws that apply to all individuals living, visiting, or working here. Laws in the United States may be very different from laws in your
home country, and when violated, the punishment may be very different from the punishment you might receive back home. Violating any laws can result in the termination of your immigration status. If you are unsure if something that you want to do is legal, ask someone who is a reliable and trusted source.

**Money Matters**

**Currency**
The unit of currency in the U.S. is the American dollar. One dollar is equal to 100 cents. It is common for paper bills to come in the amount of $1, $5, $10, $20 and $50. American dollars, regardless of denomination, are almost the same color with similar designs. Be sure to double check the amount on the bill before using it. There are also six coins (also known as change) – penny (1 cent); nickel (5 cents); dime (10 cents); quarter (25 cents); and the less common half dollar (50 cents) and dollar ($1) coins. It is recommended to carry change or a few one-dollar bills for items such as bus fare, vending machines, parking meters, laundry machines, etc.

**Using Cash**
For security and convenience, Americans do not typically carry cash. Instead, they use credit cards, debit cards, or write checks to pay for things.

**Credit Cards**
A credit card is a method of payment that allows the user to purchase an item without using cash and pay for it later by the monthly deadline. Credit card balances that are not paid off each month are charged interest. If you secure a credit card, and you do not pay the bill in full each month, you can accumulate considerable debt. Be wary of credit cards with hidden fees and high interest rates! If you do secure a credit card, be sure to shop around and find the right card for you, use it within your budget, and pay the balance in full each month!

**Debit Cards**
A debit card is a method of payment that can be used in place in cash or checks, like a credit card. Unlike credit cards, however, a debit card is connected to your bank account and money is taken directly from the bank account upon use. Debit cards can be used at ATMs (Automatic Teller Machines) 24 hours per day to withdraw funds from a checking or savings account. There is typically no charge for this service; however, you may be charged a fee for using your debit card at an ATM belonging to a different bank (for example, if your bank account is with Chase Bank, and you use your Chase debit card to withdraw funds at a Huntington Bank ATM, you will likely be assessed a fee).

**Depositing and Cashing Checks**
Soon after opening your U.S. bank account, you will receive your personalized checkbook which includes the bank routing number and your personal account number. You can use checks to withdraw money from your account as well as to make purchases. Be aware that some vendors may not accept personal checks. Checks are payable on demand, and once you sign your name on the check, it can be exchanged for cash. Checks typically contain the payee’s name, the date, the amount both in numbers and written out in words, and your signature.

When depositing or cashing a check drawn from a U.S. bank account, you will need to endorse the check by signing it on the back in a designated location. You may also be required to show personal identification in the form of a state ID, driver’s license, or passport.
Be certain that you keep a record of all payments and deposits you have made to your checking account. If you notice a discrepancy between your personal account records and your bank statement, notify the bank immediately.

“Bad checks” and Overdraft Charges
Be sure you remain mindful of your account balance. The balance is the amount of money that you have available in your account. If you use your debit card or write a check for an amount greater than what is in your bank account, you will overdraft your account and very likely be charged a substantial fee. This is called an overdraft. If you over-drafted by writing a check, this is called “writing a bad check” or it’s sometimes referred to as the check “bouncing.” Many banks offer overdraft protection to ensure that the money is still paid to the vendor or payee; however, the bank then charges you a fee which is typically approximately $50 each time you overdraft your account. This can be a quick and easy way to accumulate a large amount of debt.

Wiring Money
If you deposit a check drawn from a foreign bank into your U.S. bank account, the funds will not be available until the check clears. It can take weeks for the check to clear and for the funds to be credited to the U.S. bank account. A faster method of receiving funds from abroad is to have the money wired to your U.S. bank account.

Bank Services
In addition to setting up checking and savings accounts, banks offer a variety of services, such as money wiring and transfers and setting up credit and debit cards. Different banks charge varying amounts for these services. When you set up your checking account, and if you are new to the U.S., explain that to the bank representative and ask them to explain the services that they can offer you as well as any terms that you do not understand. It’s also recommended that you speak to other international students about banking services that they have used or can recommend, and don’t hesitate to ask American friends and colleagues for advice.

Bank Locations
On-campus: A Fifth Third (5/3) Bank ATM is in Otterbein’s Student Center.
Off-campus:
Chase Bank is located at 75 N State St. 1.78 miles from campus.
Emerald Bank is located at 17 N State St and is approximately 1 mile from campus.
Fifth Third Bank: Northeast is located at 132 W Schrock Road and is approximately 2 miles from campus.
Heartland Bank is located at 450 S State Street and is approximately ½ mile from campus.
Key Bank is located at 51 West Schrock Road and is approximately 1.5 miles from campus.

Life at Otterbein

Housing
On-campus Housing
All residence hall rooms accommodate 1-4 people and have Internet and phone connections as well as free basic cable. Every hall has a lounge, computer lab, and on-site laundry facility.
A student's housing agreement is in effect for the academic year when classes are in session. During winter and summer break, international students may request to live on campus and will be assigned to a different residence hall which will accommodate every student who wishes to stay on campus during those breaks.

Otterbein offers the following types of accommodation for students: traditional residence halls, suite-style residence halls, the commons apartments, theme houses, and break housing. The following are Otterbein University residences:

25 W. Home St.
Clements Hall
Commons Apartments on Home St. and Park St.
Davis Hall and Davis Annex
DeVore Hall
Dunlap King Hall
Engle, Garst and Scott Halls (The Triad)
Hanby Hall
Mayne Hall

Off-campus Housing
Otterbein University considers residence life an integral part of a student's development. As a residential campus, Otterbein University expects all single, traditionally admitted, undergraduate students enrolled for 12 or more credit hours to reside in University residential facilities (excluding Greek houses) unless they meet certain criteria. More information about these criteria and the process for requesting an exemption can be found on the Office of Residence Life website at:
http://www.otterbein.edu/public/CampusLife/LivingOnCampus/ResidenceLife.aspx

To assist students with the transition to off-campus houses and apartments, the Student Affairs Office provides an Off-Campus Living Resource Guide. The guide contains information about searching for off-campus accommodations, renter's rights, safety measures, and important phone numbers. Paper copies of the guide are available in the Student Affairs Office. Download an electronic copy of the guide at:
http://www.otterbein.edu/Files/pdf/Residence%20Life/Off%20Campus%20Housing%20Guide.pdf

Dining Options

Campus Dining Facilities:
OtterBean Café
Located next to Otterbein’s library, the OtterBean is open Monday through Thursday from 7:30am to 10:00pm, Friday from 7:30am to 6:00pm, and weekends from noon until 6:00pm. Students who choose to come here for a snack can select from a variety of coffees, teas, salads, sandwiches, wraps, smoothies, and other cold beverages.

The Roost Express
The Roost Express is located in Roush Hall. Students can stop here for a quick snack between classes whether it be for a quick coffee, sandwich, bagel, muffin, cookie, grab-n-go sandwich, salad, snack, or a nice warm bowl of soup. The Roost is open Monday through Thursday from 7:30 am to 8:00pm and on Friday from 7:30am to 2:00pm.
The Cardinal’s Nest
The Cardinal’s Nest is located on the second floor of the Campus Center. The food here is made from fresh regional and seasonal ingredients and served as buffet style for students to have a variety of meal options.

<table>
<thead>
<tr>
<th></th>
<th>Monday</th>
<th>Tuesday</th>
<th>Wednesday</th>
<th>Thursday</th>
<th>Friday</th>
<th>Saturday</th>
<th>Sunday</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Breakfast</strong></td>
<td>7:30 a.m. - 10:00 a.m.</td>
<td>7:30 a.m. - 10:00 a.m.</td>
<td>7:30 a.m. - 10:00 a.m.</td>
<td>7:30 a.m. - 10:00 a.m.</td>
<td>7:30 a.m. - 10:00 a.m.</td>
<td>10 a.m. - 2:00 p.m.</td>
<td>10 a.m. - 2:00 p.m.</td>
</tr>
<tr>
<td><strong>Lunch</strong></td>
<td>11:00 a.m. - 2:00 p.m.</td>
<td>11:00 a.m. - 2:00 p.m.</td>
<td>11:00 a.m. - 2:00 p.m.</td>
<td>11:00 a.m. - 2:00 p.m.</td>
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<tr>
<td><strong>Dinner</strong></td>
<td>5:00 p.m. - 8:00 p.m.</td>
<td>5:00 p.m. - 8:00 p.m.</td>
<td>5:00 p.m. - 8:00 p.m.</td>
<td>5:00 p.m. - 8:00 p.m.</td>
<td>5:00 p.m. - 7:00 p.m.</td>
<td>5:00 p.m. - 7:00 p.m.</td>
<td>5:00 p.m. - 7:00 p.m.</td>
</tr>
</tbody>
</table>

Meal-Plan Options
Otterbein University offers three full meal plans. Each plan consists of a number of meals which may be used in the Cardinal’s Nest Café during the semester and a number of dining dollars which may be used in the OtterBean Café, The Roost, The Roost Express or the Cardinal’s Nest Café. Each meal plan has a different cost per semester. **Prices below are based on 2019-20 rates and subject to change.** Students have until 10 days before the semester begins to switch their meal plan. There is a meal plan change form that must be completed and turned in to Residence Life before the deadline in order to complete this process.

Meal Plan A: 210 Meals & $150 Dining Dollars - $2703 per semester /$5406 per year
Meal Plan B: 150 Meals & $225 Dining Dollars - $2628 per semester /$5256 per year
Meal Plan C: 120 Meals & $260 Dining Dollars - $2554 per semester /$5108 per year

Meals and Cardinal Dollars carry over from term to term during an academic year, if a student continues to carry a full meal plan. At the end of the academic year, all leftover meals and Cardinal Dollars are removed from the student’s account.

Safety
Otterbein police officers provide 24-hour patrols of the entire campus, including parking lots, residence halls, academic/administrative buildings, athletic facilities, and surrounding campus properties.

Emergency Numbers
In most communities in the United States, when you need police, the fire department, or paramedics in an emergency, you simply dial “911.” Once you have dialed 911, the operator will ask you what the emergency is, ask for your address, and then summon the appropriate help. Most of the time, the operator will stay on the line and give you support or advice until help arrives. It is very important to call 911 only in an emergency, and it is illegal to use it otherwise.

It is very important to write down emergency numbers (fire, police, doctors, paramedics, campus emergency numbers, and so on) and to keep them near your telephone.

To report an emergency: 9-1-1
Emergency/Fire/Otterbein Police (24 hours): (614) 823-1222 (if calling from a campus phone, only dial the last four digits, 1222)
University Police (non-emergency): (614) 823-1870
Health Center: (614) 823-1345

Emergency telephones
There are emergency telephones strategically located throughout campus. They are marked with a yellow call box on a white pole, with a blue light on top of the pole. Emergency call boxes should only be used to report a crime, a fire, or any other type of emergency. The call box rings directly into the Otterbein University Police Department or to portable radios carried by Police Officers.

Escort Service
You may call the Otterbein University Security Department at (614) 823-1222 to request an escort to your vehicle or class. This service is provided to all students that might be leaving the Library late, are on campus late at night, or have injuries that limit their ability to walk to/from class or other areas on campus.

Cardinal Red Alert
Otterbein University provides a free emergency alert/notification system for the campus community. Cardinal Red Alert will send email, text messages, and automated phone calls to the campus community in the event of an emergency or a cancellation of classes due to bad weather. By default, all Otterbein e-mail addresses are registered in the system. We encourage you to register your dorm room number as well as any non-Otterbein telephone numbers (cell phone or off-campus home number) to help ensure your safety and security. Access instructions for adding your telephone numbers to Cardinal Red Alert at: http://www.otterbein.edu/its/redalert/RedAlertinformationentry.pdf.

Counseling
Throughout college you may experience some trying or difficult times - you may feel alone, overwhelmed or be suffering. Otterbein counselors are here to help and serve your needs.

Otterbein students choose to meet with our counselors for a variety of reasons. Each situation is different, and the counselors have the experience to handle many different situations. Our psychologists Dr. Mary Bricker and Dr. Kathy Ryan each have over 15 years of experience in providing counseling services to college students. Some common reasons that students seek out counseling are:

- Depression
- Ending of a relationship
- Stress
- Eating disorders
- Suicidal thoughts
- Roommate issues
- Trouble in classes
- Death of a friend or family member
- Just need someone to talk to

The first three counseling sessions per year are FREE of charge. Private/family insurance must be drawn upon for subsequent visits. If insurance is not an option, additional services can be provided after approval from Dawn Stewart, Interim Vice President of Student Affairs. Students are encouraged to discuss these further visits with their counselor.
To scheduling an appointment:
1. Call the Counseling Center at 614-823-1333
2. Set up an appointment with one of the staff members listed below to discuss our policies and processes as well as the payment plan. The staff member can also answer any questions you may have about the process.
3. Set up a free meeting with one of the counselors, which will be held in the Student Affairs offices (Hanby Hall).

Staff members available for consult:
- Julie Saker, Associate Dean of Students/Director of Student Conduct and Wellness
- James Prysock, Director of the Office of Social Justice & Activism
- Rebekah Nelson, Assistant Director of Social Justice & Activism
- Dawn Stewart Interim Dean of Students and Interim Vice President for Student Affairs

Your appointments will not go on your official record. Appointment records are kept in a separate profile that is only accessed by the counselors.

Tell Someone!
Even if you don’t decide to seek counseling, there are many people on campus who are here to help you. Look out for the Tell Me stickers that faculty and staff have posted on their doors. We can help you if you just tell someone!

Medical Facilities

Otterbein Health Center
Located at 78 W. Home St., east of the Campus Center
For detailed information on types of services visit http://www.otterbein.edu/healthcenter

A resident nurse (RN) is on duty daily, and a physician is on duty for two hours a day. These two hours vary day to day. The doctors are local family practice or internal medicine practitioners.

Medical Clinic Walk-In Hours:
Open 4:00 a.m.-5:00 p.m., Monday through Friday.

Additional Medical Facilities
In addition to the Health Center located on the Otterbein campus, the following health facilities are located in the Westerville area:

Westerville Medical Campus, 300 Polaris Parkway, Westerville, Ohio 43082
Hours of Operation: Monday - Thursday, 7 a.m. to 8 p.m.; Friday, 7 a.m. to 5 p.m.
Phone: (614) 533-3000

Mount Carmel St. Ann's, 500 South Cleveland Avenue, Westerville, Ohio 43081
Phone: (614) 898-4000

Postal Services
Campus Address
Your campus mailbox is identified by a 5-digit SMC (Student Mail Center) number.

The correct mailing address format for all incoming student mail, including packages, is:

Student Name  
1 South Grove Street SMC XXXXX  
Otterbein University  
Westerville, OH 43081-2004  
USA

Mailbox and Package Information
Student mailboxes are in the lower level of Towers Hall next to the Copy Center and Mail Services Departments.

All Student mail is delivered to the mailroom. If you are sent a package or oversized mail, you will receive a package pick-up slip in your SMC as well as an e-mail notification from Mail Services. Package slip and ID are required for package pick up.

UPS, DHL, FedEx Express, FedEx Ground, and FedEx Home makes daily deliveries, M-F, to Mail Services.

Incoming Otterbein U.S. mail is picked up from the Westerville State Street Post Office twice on weekday mornings and once on Saturday mornings.

Outgoing U.S. mail is picked up from the mailroom by the Post Office between 3 and 4 pm, Monday through Friday.

A computer to access your SMC/combinations numbers is located above the mail drop boxes at the end of the Mail Services hallway.

All student mail is automatically forwarded to the permanent address for winter and summer break unless you request otherwise.

Technology

Internet issues
If you need help with computer and internet related issues call the help desk at (614) 823-1060 or send an email to studenthelpdesk@otterbein.edu.

Courtright Memorial Library
Explore variety of reference books, fiction, journals, magazines, and other research materials.

Visit http://www.otterbein.edu/resources/library/library.htm for more information. This website allows the ability to search all library resources online and reserve needed materials.

Library Hours:
Event and Athletic Calendars

Otterbein offers a wide variety of events for both the campus and surrounding communities. We offer a range of events from music to theatre, athletics to lectures, and more. There is something for everyone at Otterbein! Academic, event, and athletic calendars can be found on the Otterbein website at: http://www.otterbein.edu/public/About/Calendars.aspx

Additionally, each year in October, Otterbein has its annual homecoming celebration. This typically involves community events such as the 5K run to promote cancer awareness as well as other fun events such as a movie night, parade, and, of course, the homecoming football game! Don’t miss out on showing your school spirit and attending this uniquely American event. Admission to football games is free for all students.

Student Organizations

Athletic and Recreational Student Organizations
Cardinal Dance Team, Cheerleading, Health and Physical Education Club, Hip Hop All Starz, Otterbein Club of Athletic Training Students (OCATS), Otterbein Cycling Club, Otterbein Equestrian Team, Outdoor Adventure Club, Western Equestrian Team, and Intramural Sports

Diversity Student Organizations
Africana Club, African-American Student Union (AASU), Alpha Phi Alpha, DESIRE (Diversity Education Scholars: Involved in Reaching and Educating), Films Without Borders, Freezone (Gay, Lesbian, Bisexual Transgender and Allies Organization), Heritage of Latino Americans (HOLA), International Students Association (ISA), Men of Vision, Shades of Success (SOS), Sisters United, The Alliance of Black Student Leadership (The Alliance), William Henry Fouse House of Black Culture (HBC), and Zeta Phi Beta

Fine Arts Student Organizations
Music Ensembles and Starving Artists, Kappa Kappa Psy, Delta Omicron, The BEAT

Fraternities and Sororities
InterFraternity Council (IFC) Fraternities, Panhellenic Council (Panhel) Sororities, and National Pan-Hellenic Council (NPHC)

Honorary Student Organizations
Alpha Epsilon Delta (AED) - National Pre-Med Honorary, Alpha Lambda Delta/Phi Eta Sigma - National Freshman Academic Honorary, Delta Omicron, Kappa Delta Pi, Lambda Pi Eta, Mortar Board (Senior Leadership/Service Honor Society), Order of Omega, Phi Alpha Theta, Pi Kappa Delta, Phi Eta Sigma, Phi Sigma Alpha - Alpha Gamma Kappa Chapter, Phi Sigma Iota, Pinnacle, Psi Chi and Psychology Psymposium, and Torch and Key,
Media Student Organizations
AEGIS - OC Humanities Journal, Kate, Quiz & Quill, Tan & Cardinal, WOBN - University Radio Station, and WOCC TV-3 - University Television Station

Political Student Organizations
Otterbein University Democrats and Otterbein University Republicans

Religious Student Organizations
Religious Life Council, Otterbein Christian Fellowship (OCF), and Catholic ACTS, Muslim Student Association, Crossroads, Pray-Think-Love, Athletes in Action

Service Student Organizations

Social Student Organizations

Index of University Offices and Services
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<th>Office/Center</th>
<th>Location</th>
<th>Phone</th>
<th>Website</th>
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<tr>
<td>Otterbein Bookstore</td>
<td>Campus Center</td>
<td>614 823 1364</td>
<td><a href="http://www.bkstr.com">http://www.bkstr.com</a></td>
</tr>
<tr>
<td>Center for Student Success</td>
<td>172 W. Main Street</td>
<td>614 823 1624</td>
<td><a href="http://www.otterbein.edu/public/Academics/AcademicAffairsDivision/CenterForStudentSuccess.aspx">http://www.otterbein.edu/public/Academics/AcademicAffairsDivision/CenterForStudentSuccess.aspx</a></td>
</tr>
<tr>
<td>Center for Career Planning</td>
<td>Corner of Grove and Home Streets</td>
<td>614 823 1456</td>
<td><a href="http://www.otterbein.edu/careerplanning">http://www.otterbein.edu/careerplanning</a></td>
</tr>
<tr>
<td>The Counseling Center</td>
<td>46 W. Home St.</td>
<td>614 823 1333</td>
<td><a href="http://www.otterbein.edu/wellness/counseling.asp">http://www.otterbein.edu/wellness/counseling.asp</a></td>
</tr>
<tr>
<td>Disability Services</td>
<td>Student Affairs Office</td>
<td>614 823 1618</td>
<td><a href="http://www.otterbein.edu/asc/DS/index.asp">http://www.otterbein.edu/asc/DS/index.asp</a></td>
</tr>
<tr>
<td>Financial Aid Office</td>
<td>88 Cochran Alley</td>
<td>614 823 1502</td>
<td><a href="http://www.otterbein.edu/financialaid/">http://www.otterbein.edu/financialaid/</a></td>
</tr>
<tr>
<td>Health Center</td>
<td>78 W Home</td>
<td>614 823 1345</td>
<td><a href="http://www.otterbein.edu/healthcenter/">http://www.otterbein.edu/healthcenter/</a></td>
</tr>
<tr>
<td>Office of the Registrar</td>
<td>Towers Hall room 27</td>
<td>614 823 1009</td>
<td><a href="http://www.otterbein.edu/academics/registrar/registrar/asp">http://www.otterbein.edu/academics/registrar/registrar/asp</a></td>
</tr>
<tr>
<td>Courtright Memorial Library</td>
<td>138 W Main St.</td>
<td>614 823 1215</td>
<td><a href="http://www.otterbein.edu/resources/library">http://www.otterbein.edu/resources/library</a></td>
</tr>
<tr>
<td>Information and Technology Services</td>
<td>Basement of Roush Hall</td>
<td>614 823 1060</td>
<td><a href="http://www.otterbein.edu/its/contact.asp">http://www.otterbein.edu/its/contact.asp</a></td>
</tr>
<tr>
<td>Office of Social Justice &amp; Activism</td>
<td>Student Affairs-Hanby Hall</td>
<td>614 823 1312</td>
<td><a href="http://www.otterbein.edu/public/CampusLife/ServicesAndResources/OSJA.aspx">http://www.otterbein.edu/public/CampusLife/ServicesAndResources/OSJA.aspx</a></td>
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Index of Academic Buildings

Take a virtual tour of the campus at the following website and walk from one end to another! Visit http://www.umw.edu/vtour/default.php

25 W. Home Street (Residence Hall, Business Office and Human Resources)
25 W. Home Street, Westerville, Ohio 43081

Alumni Relations (Hancock House)
111 W. Park Street, Westerville, Ohio 43081

Art and Communication Building/Miller Gallery
33 Collegeview Road, Westerville, Ohio 43081

Battelle Fine Arts Center/Riley Auditorium
170 W. Park Street, Westerville, Ohio 43081

Business Office
25 West Home St., Westerville, Ohio 43081

Campus Center
100 W. Home Street, Westerville, Ohio 43081

Center for Student Success
172 W. Main Street, Westerville, Ohio 43081

Center for Career Planning
60 N. Grove Street, Westerville, Ohio 43081

Center for Continuing Studies
Clippinger Hall, 102 W. College Avenue, Westerville, Ohio 43081

Clements Hall (Residence Hall)
85 W. Home Street, Westerville, Ohio 43081

Collegeview Center
60 Collegeview Road, Westerville, Ohio 43081

Commons on Home, Buildings I and II (Residence Halls)
86 W. Home Street, Westerville, Ohio 43081

Commons on Home, Buildings III and IV (Residence Halls)
80 W. Home Street, Westerville, Ohio 43081

Commons on Park, Buildings I and II (Residence Halls)
190 W. Park Street, Westerville, Ohio 43081
Commons on Park, Buildings III and IV (Residence Halls)
180 W. Park Street, Westerville, Ohio 43081

Courtright Memorial Library
138 W. Main Street, Westerville, Ohio 43081

Cowan Hall/Fritsche Theatre
30 S. Grove Street, Westerville, Ohio 43081

Davis Annex (Residence Hall)
140 N. Center Street, Westerville, Ohio 43081

Davis Hall (Residence Hall)
170 Martin Drive, Westerville, Ohio 43081

DeVore Hall
96 W. Home St., Westerville, Ohio 43081

Dunlap-King Hall (Residence Hall)
193 W. Main Street, Westerville, Ohio 43081

Engle Hall (Residence Hall)
92 W. Home Street, Westerville, Ohio 43081

Equine Science Center
600 N. Spring Road, Westerville, Ohio 43082

Financial Aid
88 Cochran Alley, Westerville, Ohio 43081

Frank Museum of Art
39 S. Vine Street, Westerville, Ohio 43081

Fritsche Theatre
30 S. Grove Street, Westerville, Ohio 43081

Garst Hall (Residence Hall)
98 W. Home Street, Westerville, Ohio 43081

Hanby Hall
65 W. Home Street, Westerville, Ohio 43081

Human Resources
25 West Home St., Westerville, Ohio 43081
Institutional Advancement (Howard House)
131 W. Park Street, Westerville, Ohio 43081

Marketing and Communications Department (Cellar House)
141 W. Park Street, Westerville, Ohio 43081

Mayne Hall (Residence Hall)
65 N. Grove Street, Westerville, Ohio 43081

McFadden Hall (Science Center)
155 W. Main Street, Westerville, Ohio 43081

Miller Gallery
33 Collegeview Road, Westerville, Ohio 43081

Office of International Admission (Clippinger Hall)
102 W. College Avenue, Westerville, Ohio 43081

The Counseling Center
146 W. Home Street, Westerville, Ohio 43081

The Point at Otterbein
60 Collegeview Rd, Westerville, OH 43081

Rike Athletic and Clements Recreation Centers
180 Center Street, Westerville, Ohio 43081

Riley Auditorium
170 W. Park Street, Westerville, Ohio 43081

Roush Hall
27 S. Grove Street, Westerville, Ohio 43081

Schear Hall (Science Center)
155 W. Main Street, Westerville, Ohio 43081

Science Center (McFadden and Schear Halls)
155 W. Main Street, Westerville, Ohio 43081

Scott Hall (Residence Hall)
94 W. Home Street, Westerville, Ohio 43081

Service Department
195 W. Park Street, Westerville, Ohio 43081
Security Department
194 W. Main Street, Westerville, Ohio 43081

The Suites (Residence Hall)
96 W. Home Street, Westerville, Ohio 43081

Towers Hall
1 S. Grove Street, Westerville, Ohio 43081

Undergraduate Admission (Clippinger Hall)
102 W. College Ave, Westerville, Ohio 43081